



Opera Group recruit Lister for Cloud Telephony



OPERA GROUP LTD

The Opera Group was set up in 1992 and is a nationwide group of recruitment and financial services companies. The group currently consists of 10 companies, spread across the UK, with the accounting, payroll, statutory and administrative functions of this network handled by Opera Holdings at their head office in Quedgeley. This leaves the branch offices free to provide the best possible service in their given area of expertise.

Requirement:

The Opera Group wanted one, centrally run, scalable system with local numbers for each of their companies, that would provide smooth communications, offering the same features across all of their businesses, without an enormous outlay on equipment.

Solution:

To give this growing, national company the best, most scalable solution, Lister has upgraded a number of their sites to Cloud Telephony. Hosted in the cloud, the need for complex on-site equipment is removed and the telephone system becomes hassle-free and easy to manage with great call quality and scalability. Once they have moved all of their offices across to the new system it will enable them to have centralised management and to replicate services across all sites.

Their new system gives them a significant cost reduction, plus:

- Voice Assured Broadband
- Free UK Calls
- Polycom SIPHandsets
- Voicemail
- Mobile App for Wi-fi / 4G calling

Outcomes:

Paul Lawrence, Group Financial Controller, commented:

"It's important that each of our companies has a local number, but we wanted to bring them all into the fold of the Opera Group, so that people get a uniform service across the group. Being able to duplicate our services across the group and run the telecoms from our head office is an enabler for that."

To find out more about Lister's Cloud Telephony solutions, contact us today at hello@lister-communications.co.uk.

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