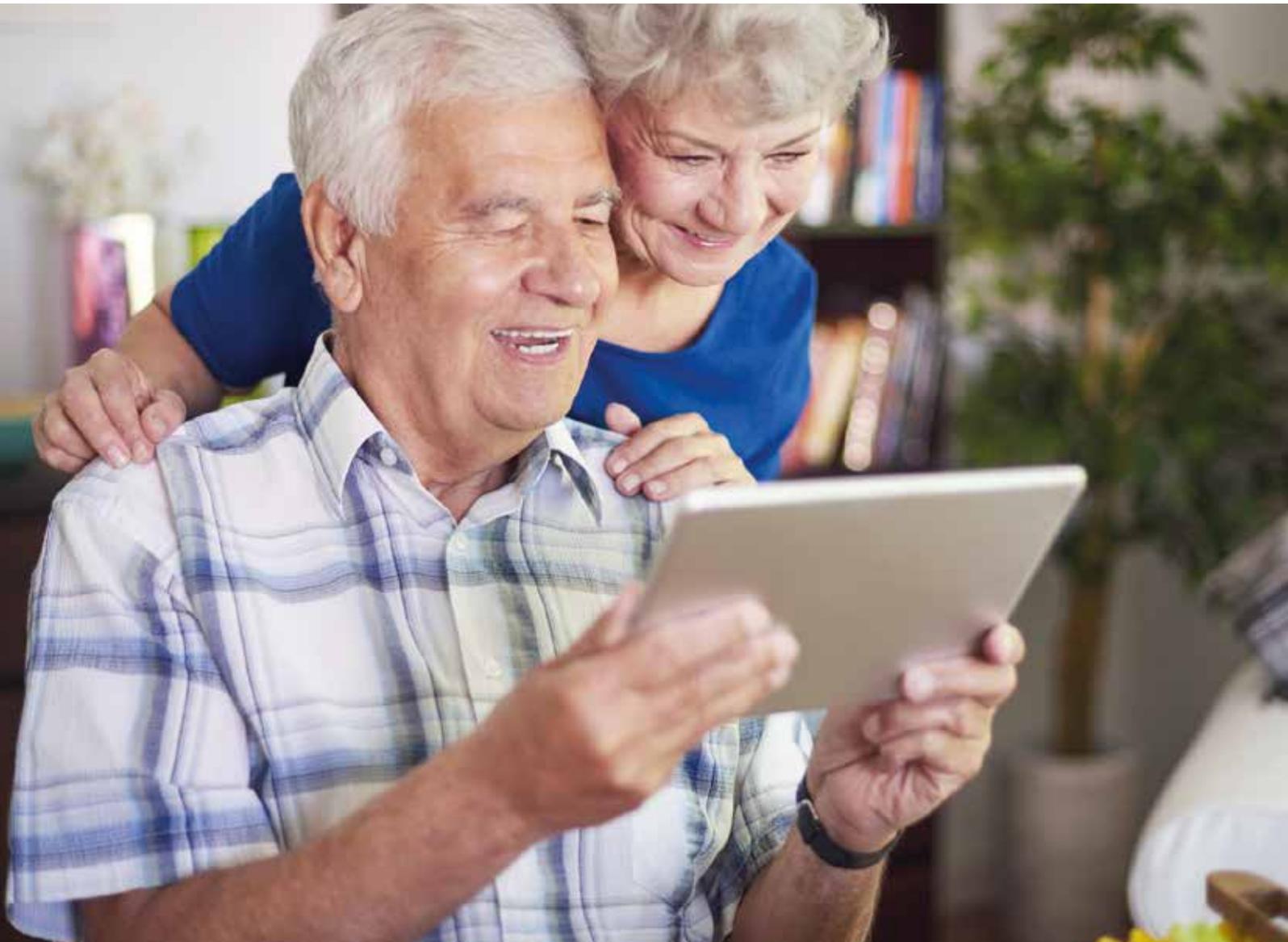




Take control of your communications & IT costs with one unified solution



Unified IT & Communications Specialists for Care Homes - Talk to us: 01453 829 200



Future-proof Communications for your Care Home or Assisted Living Facility

Care homes are currently facing a real challenge to provide a full range of communications systems for the elderly people in their care.

Care homes have always needed secure access systems and personal alarms for their residents, but they now also need excellent telephone, broadband and wifi services.

Whether you're setting up a new facility or looking to update services in an existing facility, Lister Unified Communications has the expertise and experience to help ensure that your new systems are right for you.

Loneliness has been found to be as harmful for our health as smoking 15 cigarettes a day and is associated with depression, sleep problems, impaired cognitive health, heightened vascular resistance, hypertension, psychological stress and mental health problems. While you and your staff are there to offer help to the people in your care, your residents may also need encouragement to ask for help, particularly to get online. According to AgeUK, 38.8% of people in Gloucestershire aged 65 and over are using the internet and this is set to double over the next 5 years.

AgeUK, whose recent advertising campaign stated that 'nobody should have nobody', also found that, for 3.9 million older people, the television is their main form of company, so ensuring they have excellent broadband access for a good catch up/on demand TV service is essential to their wellbeing.



Are you ready
for the next
generation of
elderly tenants?



NHS: Fighting loneliness in older people

"If your friends and family live far away, a good way to stay in touch, especially with grandchildren, is by using a personal computer or tablet (a handheld computer).

You can share emails and photos with family and friends, have free video chats using services such as Skype, FaceTime or Viber and make new online "friends" or reconnect with old friends on social media sites such as Facebook or Twitter and on website forums.

A tablet computer can be especially useful if you can't get around very easily, as you can sit with it on your knee or close to hand and the screen is clear and bright. A sponge-tip stylus pen or speech recognition may help if the touchscreen is difficult for arthritic hands or fingers with poor circulation."

NHS Report: 30/11/2015

New tenants can keep their existing home telephone number when they move in with you.

Take control and add an extra revenue stream with one communications package.

We provide services to many care homes and assisted living facilities, giving them better connectivity and better mobility. We help them to work more efficiently, with cheaper monthly costs and solutions that enable carers to spend more time where it matters, with residents.

Our unified communications systems give you one point of service and one seamless solution. No two care homes are exactly the same, so Lister Unified Communications works in partnership with you, getting to know what you need and how you'll use it, in order to provide the right solution, tailored to your specific requirements. Taking the time to understand the needs of your admin and care team enables us to install the right features and applications, depending on job role and level of responsibility.

**On average
we save our
customers 25%
on their
phone bills**

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New tenants can keep an existing home telephone number with our system.



We can help you to make the full communications package available to your residents, making life easier for them and giving you an extra revenue stream. New tenants can easily port their existing home number onto your telephone service, so they don't have to remember a new telephone number or wait for BT to send an engineer to set up their line. Lines are easy to set up and amend to suit each resident's requirements (and to change for the next resident) and calls, broadband use, etc. can be itemised per resident.



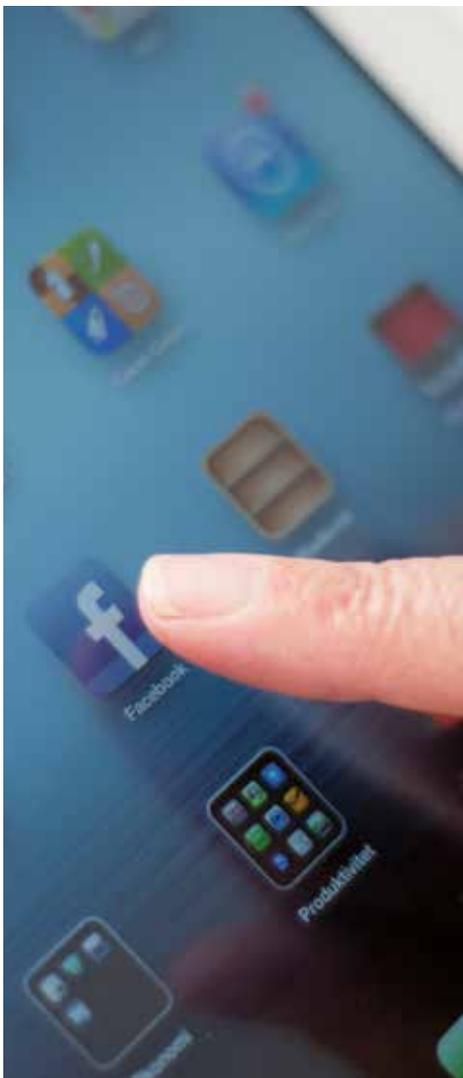
True Unified Communications

Email and the telephone are essential communication tools and, for many, services like Skype or FaceTime are an essential way of keeping in touch with distant friends and/or relations. For those with limited mobility, online shopping can also be a lifeline and banks are constantly asking people to use the internet rather than branches, so reliable wifi is essential.

Personal alarms are also crucial for older people as they become more frail and less mobile, to give them the reassurance of knowing that, if they should fall, somebody will be able to find them and help them get back on their feet.

A VoIP system may be useful, handling calls over the internet rather than traditional analogue telephone lines. Lines can be added or removed at the touch of a button, making it easy to add or remove residents at the start or finish of their occupancy. With VOIP calling, Lister provides bills that are divided up for each resident, so they pay for the calls they make. This means that there is no big bill for the whole care home or facility and users only pay for their share of the calls made.

We also offer online bill tracking, so families and carers can keep track of what is being spent by each resident. All bills are itemised, so that residents and their families can see exactly how their bills are calculated.





Cyber security for you and your tenants

With people increasingly using the internet for shopping, banking and more, Cybercrime is the new watchword and Lister Unified Communications takes cyber security very seriously, working with F-Secure, AVG, SOPHOS, ESET and others to ensure we stay at the forefront of security.



We can also help you to achieve Cyber Essentials accreditation (a government backed scheme aimed at preventing cyber attacks) for your business.

Cyber attacks can damage your: bank balance; brand and reputation; access to new business opportunities; employees' morale and even client retention.

Help carers work more efficiently

Aside from the clear benefits of internet access to residents and service users, a reliable telecoms service has the capability to greatly improve a carer's working environment. By installing smarter technology, carers can be alerted by smart phone, with the resident's name and room number, when a resident requires assistance, rather than being called back to the alarm control unit to receive instructions. This not only makes the workforce more efficient, it could reduce their daily walking mileage!



Our WiFi solutions give you faster connectivity with no dead spots and 'guest wifi' enables you to offer your residents excellent internet connectivity whilst managing the levels of access centrally.



With Smart Technology, alerts and messages are delivered direct to your mobile device, improving reaction times.



Your nurse call system, patient record system or any third party application can be integrated with your devices.



Lister offers a great range of IP phone systems, developed and tailored for care homes.



Lister Unified Communications provides you with one point of contact, so whether you need to upgrade, discuss a bill or book an engineer to come to your property, support is always on hand from someone who really understands your needs.

Our IT services include:

- Network audit & strategic review, implementation and procedures plan
- Network design
- Project management
- Network infrastructure
- Routers, switches, Network Attached Storage (NAS), structured cabling, internet access
- Hardware procurement
- Servers, laptops & desktops and other user devices, Apple Mac, printers & other peripherals
- Software
- MS Office, Windows, anti-virus, email signatures.
- Wi-fi solutions
- Wireless infrastructures, access points and controls for business and guest requirements
- Hybrid on-site & Cloud solutions
- Fully managed support contracts

The complete bespoke solution

We recommend a full network audit & strategic review before you start the implementation. That way we know exactly what you have to work with. We provide a seamless, unified solution allowing you to focus on your business without wasting time on technical support issues. You won't have suppliers blaming each other for IT and communication technologies not working together.

All this from one trusted supplier

ACCOUNTS OFFICE

From new PCs and software, to server and backup off-site in the cloud, we've got you covered.

VISITOR WIFI

Our WiFi solutions give you faster connectivity with no dead spots and 'guest wifi' enables you to offer your residents excellent internet connectivity whilst managing the levels of access centrally.

FRONT OFFICE

Lister offers a wide range of IP phone systems, developed and tailored for care homes and assisted living facilities. We can also help with front desk PCs and software.

TENANTS DOORS & CORRIDORS

If you are caring for people with dementia, or people with a tendency to fall, a tracker in their panic button that can monitor which doorways they have passed through will ensure you can locate them if they fall and press their alarm. The system can raise the alarm at certain access points for those with a tendency to wander and ensures that everybody can be accounted for in case of a fire.

STAFF MOBILES

On hand and on call when you need them, with bespoke mobile phone packages to fit your business usage.

DATA NETWORKS

We offer a full range of networking services from design to installation, upgrades and maintenance.

FRONT DOOR

CCTV monitoring is a cost effective alternative to a full-time security guard and has the additional benefit of recording what it sees, providing accurate data and evidence.

TENANTS ROOMS

With Smart Technology, alerts and messages are delivered direct to your mobile device, improving reaction times.



Take control of your communications & IT costs



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